



## MARRIOTT SAVANNAH RIVERFRONT

Marriott recently announced the creation of the Marriott Global Cleanliness Council – consisting of in-house and outside experts in food and water safety, hygiene and infection prevention, and hotel operations.

### **Cleaning Regimen Changes**

When guests check into Marriott's hotels, they will notice a number of additions to the company's regimen designed to set an even higher standard of cleanliness for the hotels. Specific areas of focus include:

- **Surface Areas:** In public spaces, the company has added to its already rigorous cleaning protocols, requiring that surfaces are treated with hospital-grade disinfectants and that this cleaning is done with increased frequency. In guest rooms, Marriott has added to its detailed cleaning practices, requiring all surfaces to be thoroughly cleaned with hospital-grade disinfectants. The company will also be placing disinfecting wipes in each room for guests' personal use.
- **Guest Contact:** To help alleviate the risk of COVID-19 transmission through person-to-person contact, Marriott will be using signage in its lobbies to remind guests to maintain social distancing protocols and will remove or re-arrange furniture to allow more space for distancing. Hotel utilizes protective shields at front desks to provide an extra level of precaution for its guests and associates. All associates wear masks. You'll see more hand sanitizing stations around Marriott's hotels – near the entrances and front desks, elevator banks and meeting spaces.

In addition, in more than 3,200 of the company's hotels, guests can choose to use their phones to check in, access their rooms, and make special requests without contact. These "touchless" services can all be done quickly via Marriott's mobile Bonvoy App.

- **Food Safety:** At Marriott, food handlers and supervisors are trained on safe food preparation and service practices. The company's food and beverage operations are required to conduct self-inspection using its food safety standards as guidelines, and compliance is validated by independent audits. Marriott is also enhancing sanitation guidelines and training videos for associates that include hygiene and disinfecting practices. All food and beverage associates wear masks and gloves. In addition, the company is modifying its operational practices for in-room dining. See Bistro Fresh below.

**Effective July 27, 2020, Face coverings are to be worn by all guests in all Marriott hotels in indoor public space. This includes Hotel restaurants, bar, and public areas, as well as meeting and event areas.**

**Per City of Savannah's ordinance enacted July 1, 2020, face masks are to be worn in all commercial establishments within the city limits of Savannah, as well as within Chatham County per ordinance enacted August 1, 2020.**

**Changes to service and amenities: In response to Covid-19, safety measures are in place at Marriott Savannah Riverfront to protect our guests and staff.**

- Guest rooms are cleaned and disinfected between each guest's stay. Upon request, Housekeeping can provide daily refresh of towels, toiletries, and make the bed.
- Any guest staying seven (7) or more nights will receive full Housekeeping service on the eighth day of their stay.
- Coffee makers are provided in each guest room. Coffee pods and condiments are provided in the guest room. For additional supplies, contact the front desk.
- Ice is available on floors 2, 4, 6 and 8. Gift Shop offers sodas and beverages, as well as snacks.

At this time, the **Magnolia Spa and Concierge Lounge** are **closed**. Bonvoy Platinum members will receive 750 bonus points per night in lieu of Concierge Lounge access.

**Fitness Facility:** 5:00AM-10:00am and 4:00PM-9:00pm. Closed midday for cleaning.

**Blue Bistro Restaurant open daily** for breakfast: 7:00am-11:00am. Ala carte menu; no buffet.

**Atrium Great Room Restaurant** Monday-Thursday: 4:00pm-10:00pm.

Friday: 3pm-11pm; Saturday: 11am-11pm; Sunday: 11am - 10pm

**Atrium Bar:** Open for beverage service Monday-Thursday: 4pm-10pm; Friday: 3pm-11pm; Saturday: 11am-11 pm; Sunday: 11am-10pm.

**Bistro Fresh** dining option is available each evening, 4:00pm-10:00pm. Orders may be placed in advance and picked up at the Atrium Bar, or delivered to guest room for in-room dining. (\$5.00 fee applies for each delivered order.) Meal is provided in disposable dinner ware.

**Hotel Gift Shop** is open 24 hours a day with snacks, beverages and sundries.

**All convention attendees and guests are encouraged to become Bonvoy Members. Free to join. Bonvoy allows members to utilize the Marriott Bonvoy App on their phone for touchless check-in/check-out, guest room key and parking gate entry and exit. As a Bonvoy Rewards Member, you will earn points toward free hotel stays or upgrades for future visits at Marriott's worldwide. Join today!**

**<https://www.marriott.com/loyalty/createAccount/createAccountPage1.mi>**

